



SUDELEY CASTLE  
& GARDENS

# Group Booking Information 2019

*Open daily from  
4 March – 22 December 2019,  
10am – 5pm, closing 4pm from  
4 November,  
Last admission 1 hour before closing*

*Sudeley Castle & Gardens looks forward to welcoming you and your group*

Situated in the Cotswold countryside, Sudeley Castle & Gardens offers 1000 years of royal history and is now home to Lady Ashcombe and her family.

On your visit, your group will have access to:

- The exhibition rooms, which were completely redesigned and refurbished in 2018, and tell the story of Sudeley
- The Castle rooms, which are still lived in by the family but open daily to visitors
- Ten award winning gardens, including the Queens' Garden filled with many different varieties of roses
- St Mary's Church, restored by the Dent family in the Victorian times and includes the magnificent tomb of Queen Katherine Parr
- The Pheasantry which houses our collection of rare breed pheasants



*Sudeley Castle with St Mary's Church and the Queens' Garden*

## Admission Prices

*(If you are booking a year in advance please note that prices are subject to change.)*

We offer preferential rates for pre-booked groups of 15 people or more:

- Adult £12.50
- Child (3 – 15yrs) £4.50
- Under 3's Free
- Free admission is provided for group leaders/carers/teachers
- Free admission and £10 meal voucher for the coach driver

## Enhance your visit with our talks and tours

***Please note these must all be booked in advance, all prices exclude admission***

*The History of Sudeley Talk (seated) – 35mins (Mon – Fri)*

If you would like something extra for your group we can offer a talk providing a brief history of Sudeley Castle with one of our expert guides. This provides you with the perfect introduction to your visit. There is also the opportunity to ask any questions your group may have. The History of Sudeley talk can be accompanied by refreshments (see below for details).

**£5 per person (max. 60 people)**

**Please note that there are only two History of Sudeley talk slots per day between 10am and 11am. If you fail to arrive by 11am we may not be able to deliver your talk for you.**

*The Garden Tour – 1hr 30mins (Mon – Fri only)*

Discover more about our 10 award winning gardens with a guided tour, providing some background history and pointing out features and plants of note. There will also be the opportunity to answer any questions.

**£5 per person (max. 25 people)**

### *Private Tour – 1hr (Mon – Sun)*

A tour of the exterior of the Castle, focusing on the development of the buildings while providing a brief history and the opportunity to ask questions. This tour enables groups to get their bearings before heading in to explore the interior, it will also include a visit to St Mary's Church where Katherine Parr is buried. Please note this tour does not include the interior of the Castle or the gardens.

**£10 per person (max. 25 people)**

### *Bespoke Private Tour – 1hr 30mins (Mon – Sun)*

Bespoke tour of both external and internal areas of the Castle, visitors can pick what they would like the tour to focus on and what they would like it to include – including specific themes and periods of history. There is also the opportunity to ask questions.

**£20 per person (max. 15 people)**

### *Art Tour – 1hr 30mins (Mon – Thursday, 2pm only)*

Tour of the exclusive private rooms of the Castle, still lived in by the Dent-Brocklehurst family, and the impressive private art collection on display there.

Featuring work by van Dyck, Teniers and Rubens.

**£25 per person (max. 15 people)**

**A non-refundable deposit of £25 is required for all talks and tours on booking**

### *Guide Books*

The Sudeley Castle guide book is available to your group for only £4 per copy (a 20% discount on the usual price of £5). The guide book contains a full 1000 year history of the Castle as well as information on the family and the Kings and Queens who have influenced Sudeley over the years.

## Catering Options – refreshments on arrival

*(If you are booking a year in advance please note that prices are subject to change.)*

We can offer a range of food and beverage options to accompany your day out.

The following are served either in the Castle Kitchen Pantry, which adjoins the Visitor Centre - with gift shop and toilet facilities, or in the Castle Kitchen on the Castle Terrace. The Pantry is adjacent to the coach park and is a clean, modern and airy room which will comfortably seat 60 guests.

### **Tea, Coffee & Biscuits on arrival**

£3.50 per person

Freshly brewed tea and coffee and a variety of biscuits.

### **Cream tea on arrival**

£4.50 per person

Freshly brewed tea and coffee and freshly baked scones served with strawberry jam and clotted cream.

Both of our 'on arrival' options can be accompanied by a 'History of Sudeley' talk with one of our expert guides for an additional £5 per person. The talk lasts approximately 35 minutes and the guide will be happy to answer any questions about Sudeley and its history.



*The Castle Kitchen Pantry*

**A non-refundable deposit of £50 is required on booking to secure your refreshments on arrival.**



## Catering Options – Lunches in the Castle Kitchen

Served every day 12 – 3pm Monday – Friday\*

*(If you are booking a year in advance please note that prices are subject to change.)*

### **Option A - £6 per person**

Selection of homemade sandwiches

Selection of crisps

Tea or coffee

### **Option B - £8.50 per person**

Soup of the day

Selection of homemade sandwiches

Tea or coffee

### **Option C - £16.50 per person**

A two course meal (main and dessert)

Hot and cold options available

Includes tea or coffee

- Seasonal menu available on request -

### **Option D – Cream Tea £4.50 per person**

Cream tea

Selection of fruit and plain scones

Jam, clotted cream, butter

Tea or coffee



All of our lunches can be tailored to meet your dietary and allergen requirements.

**\*Please also note that the Castle Kitchen hot food service ends an hour earlier in November & December, to fit with our reduced winter opening times.**

**A non-refundable deposit of £100 is required on booking to secure your lunch order.**

## Booking Information

If you would like more information about groups or would like to book a group visit please contact Sudeley Castle:

By e-mail: [enquiries@sudeley.org.uk](mailto:enquiries@sudeley.org.uk)

By telephone: 01242 602 308

We offer free familiarisation visits for group leaders and tour operators – please book these in with the Estate Office.

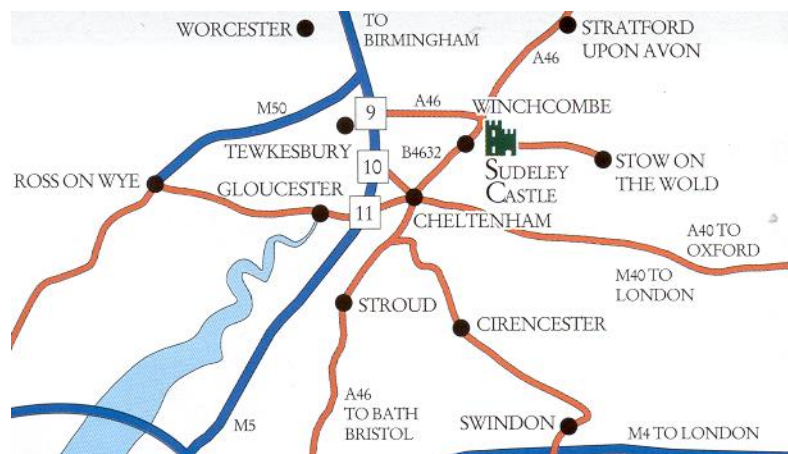
**We require non-refundable deposits to be paid on the date of booking for the talks and tours, welcome refreshments and any pre-booked catering.**

These can be paid by card over the phone or by sending a cheque in the post. We take your remaining payment on the day of your visit at the Visitor Centre and accept cash, credit and debit cards (excluding American Express), cheques and company vouchers - which **must include a summary of the services you are paying for and the contact details of your business.** We can provide a company voucher template if needed.

**Please note cheques must be made payable to: Sudeley Castle LLP**

Sudeley Castle is located in the heart of the Cotswold Hills with easy access from the M5, M4, M50 and A40. We have a large area reserved for coach parking adjacent to the Visitor Centre and provide full directions for your coach driver below and upon booking.

As the Castle is an historic building, some areas have restricted access for those with mobility issues. A full copy of our accessibility statement can be found below, on our website or by e-mailing the enquiries email address above.





## **Access Statement**

This access statement does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our guests and visitors.

### **Introduction**

Sudeley Castle and Gardens is situated in the countryside of the Cotswold town of Winchcombe. Sudeley has award winning gardens, exhibitions and family rooms on show within the castle, a rare-breeds pheasantry and large adventure playground with picnic area.

- Free parking and disabled parking available
- Free entry for carers with paying disabled visitor
- Accessible entrance and gift shop
- Accessible café and restaurant
- Accessible WC at entrance and inside the castle
- Accessible garden route (although assistance may be required)
- Accessible Pheasantry, Church and Adventure Playground
- Limited to access to Exhibitions and Castle Rooms within the castle due to stairs

For more information please visit our website [www.sudeleycastle.co.uk](http://www.sudeleycastle.co.uk) or contact us on 01242 604244 or [enquiries@sudeley.org.uk](mailto:enquiries@sudeley.org.uk)

### **Pre-Arrival**

Details of how to find us are on our website. Alternatively, you can plan your journey by car or public transport using [www.traveline.info](http://www.traveline.info); simply enter your postcode and ours, which is GL54 5JD to get directions.

The closest train station is Cheltenham Spa which is approximately 10 miles away. From the station buses travel into Cheltenham town centre where you can then get the bus to Winchcombe. Alternatively, taxis are available to hire from the train station.

The nearest bus stop is on Winchcombe's High Street named 'Abbey Terrace' which is approximately 1 mile and a 15-minute walk to the Visitor Centre, some of which is up a steady gradient hill. For bus timetables please visit [www.traveline.info](http://www.traveline.info) and input our postcode.

The main entrance is down a narrow lane (Vineyard Street, off the High Street) with a weight-restricted bridge. Large vehicles including coaches,

minibuses and campervans should enter using our 'exit' gate by coming down Rushley Lane (off the High Street).

Two manual wheelchairs are available at the Visitor Centre, please phone 01242 604244 to pre-book.

For more information please visit our website [www.sudeleycastle.co.uk](http://www.sudeleycastle.co.uk) or contact us on 01242 604244 or [enquiries@sudeley.org.uk](mailto:enquiries@sudeley.org.uk).

## Car Parking and Arrival



Main car park



Disabled Car Park



Sloped access from car park to Visitor Centre

There is ample free parking available on the site by the Visitor Centre. The car park surface is loose gravel lanes and grass verges with a large section of hardstanding spaces directly in front of the Visitor Centre.

Limited mobility car parking is available by the castle; please ask at the Visitor Centre on arrival whilst purchasing tickets for access and directions.

Coach parking is available next to the Visitor Centre.

Entrance into the Visitor Centre from the car park is on ground level with no steps and a wide doorway via a slab pathway.

## Main Entrance, Ticketing Area and Gift Shop



Sloped access from car park to Visitor Centre



Entrance to Visitor Centre



Slight slope from Visitor Centre to castle grounds

The Visitor Centre is where you pay your admission fee and is on the ground level in the car park with step free, level access, throughout.

Carers receive free admission with a paying disabled visitor; please ask at the admission desk.

Entrance into the castle grounds from the Visitor Centre has a very slight slope but no steps or handrail.

## The Castle and Gardens



Access avoiding steps



Sloped entrance to exhibitions



First set of stairs to exhibitions

Once at the castle there is an alternative route to avoid the steps that is signposted.

Room Guides, Tour Guides and Volunteers can be found in and around the castle who will be happy to assist and answer questions.

Entrance to the exhibitions is from the terrace or the sloped entrance from the Mulberry Lawn.

Exhibitions are over 3-floors within the castle with no lift access. There are two exhibition rooms and a Welcome Film by the family that is on ground level. Chairs are located throughout the exhibitions for visitors.



Ramped access to South Hall – entrance lobby to castle rooms



Steps to ground floor rooms in South Hall



Stepped access to South Hall via Knot Corridor

Some of the family's private rooms are now open to visitors including the Library, Morning Room and Chandos Bedroom. Access to the ground floor rooms is by 3 steps with no hand-rail and the 1st floor is up a large, wooden staircase with bannister, and has no lift access.



A number of paintings and exhibits can be seen in the entrance lobby of the castle rooms, known as 'South Hall', where a Guide or Volunteer can answer questions. There is ramped access to 'South Hall' from outside, or from the 'Knot Corridor' which links the exhibitions to the castle rooms where there are steps.



Grass bank access to Church



Ramped access into Church



Steps to altar and Katherine Parr's tomb (*top middle*)

St Mary's Church can be accessed via a grass bank to the right on the Church to avoid the steps. Katherine Parr, Henry VIII's 6th wife, is entombed within and some Sunday services take place. The Church is accessible using the side entrance on the left of the church which is a ramped entrance; however, Katherine Parr's tomb is by the altar which is only accessible by two steps without handrails.



Accessible Pheasantry



Bridge access to Adventure Playground



Adventure Playground

The Pheasantry with rare breeds of pheasants is accessible.

An adventure playground with a huge wooden fort, slide and zip wire is set in a family picnic area. The adventure playground area is accessed by a large wooden bridge – this is accessible to wheelchair users and pushchairs although via the ramp which may require assistance. The fort itself includes ladders and has several levels so would not be recommended to visitors with limited mobility. The whole area is enclosed with access only via the bridge.

## Public WCs

Public WCs are available at the Visitor Centre and by the Castle Kitchen restaurant in the Castle, both on ground level.

Limited mobility toilets are in the Visitor Centre and by the Castle Kitchen restaurant in the Castle and includes an emergency pull cord. Baby changing facilities are available in both of the limited mobility toilets.

## Catering



Castle Kitchen entrance



Terrace Seating



Castle Kitchen Pantry access  
with ramp

The Castle Kitchen restaurant is on the ground floor of the castle and sells a selection of hot and cold food and beverages and children's menu options. The Castle Kitchen restaurant and outside seating area are accessible, and the Pavilion adjacent is accessible with a ramp by request.

Table booking is available for larger parties. Please contact us for details.

The Castle Kitchen Pantry adjacent to the Visitor Centre has a step with a ramp by request and sells hot and cold snacks, ice-creams, cakes and hot and cold drinks.

## Dogs and Pets

Regrettably no dogs or pets allowed in the Castle or grounds, only service dogs. Dogs are welcome in the Visitor Centre and Castle Kitchen Pantry with a water bowl available.

## Contact Information

Address - Sudeley Castle, Winchcombe, Gloucestershire, GL54 5JD

Telephone - Visitor Centre: 01242 604244

Website - [www.sudeleycastle.co.uk](http://www.sudeleycastle.co.uk)

Email – [enquiries@sudeley.org.uk](mailto:enquiries@sudeley.org.uk)

We look forward to welcoming you to Sudeley Castle and Gardens.





## **NOTICE TO COACH DRIVERS**

**PLEASE DO NOT ENTER THE CASTLE VIA THE MAIN ENTRANCE (VINEYARD STREET) BECAUSE IT IS DIFFICULT TO NAVIGATE PARKED CARS AND WE HAVE A WEIGHT RESTRICTION BRIDGE.**

**YOU WILL NEED TO ENTER THE CASTLE THROUGH OUR EXIT.  
PLEASE SEE THE DIRECTIONS BELOW.**

From Toddington on the B4632 turn left into Rushley Lane just as you enter Winchcombe (straight after the 30 mph signs). At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

From Cheltenham on the B4632 turn right into Rushley Lane, immediately before the national speed limit signs as you are leaving Winchcombe. At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

Or please follow the route from Guiting Power down Castle Street/Campden Lane and turn left into the Coach Entrance after the North Lodge Gate House (marked exit).

**PLEASE NOTE: CASTLE STREET IS NOT SUITABLE FOR COACHES WHEN APPROACHED FROM HIGH STREET, WINCHCOMBE.**

**EXITING: Please DO NOT TURN LEFT at the exit.**

For Winchcombe, turn right then immediately left.  
You may also want to use your ferry lift at the exit.

Thank you  
Sudeley Castle  
Estate Office