

SUDELEY CASTLE & GARDENS

2023 GROUP BOOKING INFORMATION

FOR GROUPS OF 15+

We look forward to welcoming you

Situated in the Cotswold countryside, Sudeley Castle & Gardens offers 1,000 years of royal history and is home to Elizabeth, Lady Ashcombe and the Dent-Brocklehurst family.

On your visit your group will have access to:

- The Exhibitions which tells our story amongst incredible and unique exhibits
- The Castle Rooms which are still lived in by the family houses our art collection including paintings by Turner and van Dyck, and 'The Allegory of the Tudor Succession'
- Ten award winning gardens including the Queens' Garden filled with many varieties of roses
- St Mary's Church in which lies the magnificent tomb of Queen Katherine Parr, Henry VIII's 6th and final wife
- The Sudeley Sculpture Safari and an adventure playground for our younger visitors
- *New for 2023* The Pavilion at Sudeley and The Old Coach House providing delicious food and beverage options

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Create your perfect group visit

Creating your own package for your visit is as easy as 1,2,3!

Start with admission and build as desired.

1. Admission

Choose the date you wish to visit and your arrival time.

Let us know how many adults and children are in your group.

We will confirm our availability with you.

2. Talks & Tours

We offer a variety of additional talks and tours for groups of varying sizes.

Learn about the history of Sudeley or its gardens from one of our knowledgeable Guides or Gardeners.

3. Food & Drink

Consider
pre-ordering your
lunches to secure
catering and reserved
seating for your group.

Finish your trip with a treat of a cream tea.

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1. Admission

We offer preferential rates for pre-booked groups of 15 people or more. Group booking payment must be made in a single transaction to be eligible for reduced rates.

| Castle & Gardens Ticket | Pre-booked Groups Price | |
|----------------------------|----------------------------|--|
| Adult | £15.00 (Saving £4.50) | |
| Children (3-15yrs) | £7.00 (Saving £1.75) | |
| Historic House Members | Free* | |



*HH Membership Cards required for free admission - please make us aware how many members are in the group.

Once paid, admission tickets are nonrefundable. Prices are subject to change and will be notified at time of booking.









Opening Times

Open daily, 20 March -5 November 2023

Site opens: 10:00 Castle opens: 11:00 Last admission: 15:00 Castle closes: 16:00 Site closes: 17:00

All timings are subject to change and any known changes will be notified at time of booking

2. Talks & Tours

If you would like to make your group visit extra special, we have a variety of talks and tours on offer.

All of our booked tours are exclusive for your group.

All prices below exclude admission. Talks and tours must be booked and paid for 14-days in advance of your visit. These are non-refundable.

Please note: if you are later than your chosen talk/tour time we may not be able to deliver your talk for you.

History of Sudeley Talk

On arrival, one of our expert Guides will provide a wonderful introduction to the history of Sudeley Castle. You'll be seated in The Orangery adjacent to The Old Coach House, providing the opportunity to also enjoy a pre-ordered hot drink.

Duration: 45 mins

Available: Monday – Friday

Start Times: 10:00-11:30

Capacity: Up to 50 people

Cost: £7.00 per person / £9.50 per person

to include tea & coffee

Walking Tour of Gardens

Meet with one of our Gardeners and discover more about our ten award-winning gardens, including their history and how they have developed into what they are today.

Duration: 1 hour 30 mins

Available: Monday – Friday

Start Times: 10:00 - 11:30 / 14:30-15:00

Cost: £10.00 per person

Capacity: up to 16 people

(Not suitable for those with mobility difficulties. Multiple tours may be available for larger groups.)

Castle Exterior Walking Tour

Explore the castle exterior with one of our expert Guides who will explain the history and development of the building of Sudeley Castle throughout the years.

Duration: 1 hour 30 minutes
Available: Monday — Sunday
Start Times: 10:00-11:30 / 13:00-15:00
Cost: £10.00 per person
Capacity: up to 25 people

(Not suitable for those with mobility difficulties. Multiple tours may be available for larger groups.)



3. Food & Drink

We have a variety of options to fulfil your catering needs. Book one or more of our choices below to reserve space for your group.

All options are available Monday - Friday only. Listed catering options are only available to groups via pre-booking.

Alternatively, on the day food will be available to purchase, however we may not be able to accommodate your group together and choice is subject to availability.

On the Day Options

The Pavilion at Sudeley

Visitors are welcome to choose their own food and drinks from our new front of house offer, The Pavilion at Sudeley, adjacent to the Visitor Centre and Coach Parking area.

Our new Head Chef and his team supply fresh filled rolls and a delicious hot food menu to choose from, and we have a selection of fresh cakes and treats to enjoy.

Your visitors can use the relaxed, under cover and outside dining areas available or take into the grounds to enjoy.

The Old Coach House

Inside the Castle you'll find The Old Coach House, serving hot and cold drinks, cakes and snacks. This area is closed at times for private events, so please check when booking.

Pre-Booked Options



Cotswold Cream Tea in *The Orangery* £6 per person

Enjoy a cream tea, including breakfast tea or americano coffee and a fruit scone with butter, jam and clotted cream. Served in our new Orangery with views of the Cotswold Hills.

Lunch at *The Orangery*

Let our catering team serve you a delicious private lunch in our new Orangery at a time of your choosing between 12pm and 2pm, weekdays only.



Option A £9 per person

- A selection of freshly made sandwiches
- A selection of crisps
- Tea or coffee

Option B £13 per person

- Soup of the Day
- A selection of freshly made sandwiches
- Tea or coffee

Option C £23 per person

A delicious 2-course meal from our Chef's seasonal set menu which will be advised at time of booking, followed by tea and coffee

Sample menu:

Pan fried chicken breast, potato gnocchi, courgette with tomato and olives or Plaice fillets with new potatoes and white wine tartare sauce

Fruit salad or Lemon posset and shortbread

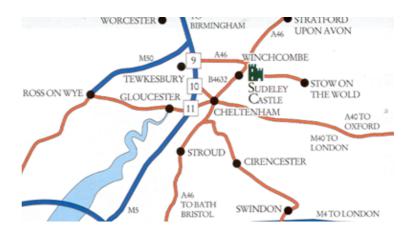
Substitutes may be used if supply not available.

Please check with your group for any dietary requirements prior to your visit. Our catering team are happy to assist with further information.

Final numbers, menu options and dietary requirements will be requested at time of invoicing, 14 days before your visit.

Find Us

Sudeley Castle is located in the heart of the Cotswold Hills with easy access from the M5, M4, M50 and A40.



We have a large area reserved for coach parking adjacent to the Visitor Centre and provide full directions for your coach driver below and upon booking.

NOTICE TO COACH DRIVERS

Please do not enter the castle via the main entrance (Vineyard Street) because it is difficult to navigate parked cars and we have a weight restricted bridge.

You will need to enter the Castle through our Exit Gate. Please see the directions below.

From Toddington on the B4632 turn left into Rushley Lane just as you enter Winchcombe (straight after the 30 mph signs). At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

From Cheltenham on the B4632 turn right into Rushley Lane, immediately before the national speed limit signs as you are leaving Winchcombe. At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

Or please follow the route from Guiting Power down Castle Street/Campden Lane and turn left into the Coach Entrance after the North Lodge Gate House (marked exit). Please note: Castle Street is not suitable for coaches when approached from High Street, Winchcombe.

EXITING: Please DO NOT TURN LEFT at the exit. For Winchcombe, turn right then immediately left. You may also want to use your ferry lift at the exit.

Access Statement

A more detailed Access Statement is available on our website and it is advised for those with mobility difficulties to read before deciding to visit: https://sudeleycastle.co.uk/plan-your-visit/access-information

Mobility Difficulties

Please view our full Access Statement before visiting.

We have 2 x off-road manual wheelchairs which can reserved and collected from the Visitor Centre team: 01242 604244 or enquiries@sudeley.org.uk.

Please note that the majority of the Castle Rooms and Exhibition areas are unsuitable for wheelchair users or those with mobility difficulties.

A circular route around the gardens is wheelchair accessible although some visitors may require assistance from their companion. Pathways are gravel and ramps are provided onto grass verges to create the route, some of which is sloped.

The Pavilion and The Orangery are accessible with a ramp available if required. The Visitor Centre and Gift Shop. St Mary's Church and the Adventure Playground are all accessible.

WCs

Public WCs, including limited mobility toilets with emergency pull cords, are available at the Visitor Centre and by The Old Coach House in the Castle, both on ground level. Baby changing facilities are also available in both of the limited mobility toilets.

Health & Safety Advice

This is an ancient building. In the gardens and grounds there are uneven surfaces, steep terraces and steps, deep water features, non-edible plants, low branches and slippery surfaces in wet weather. Please take care.

Inside the castle there are also steep stone steps, uneven and slippery floors, other steps not immediately obvious and low doorways. Children must be accompanied and supervised at all times.

Terms & Conditions

General

To qualify as a group, all group members are required to arrive together and be admitted as one group and be paid for in a single transaction.

Only pre-booked groups are eligible for reduced admission group rate. On the door groups will be charged full admission prices.



Payments

Admission: Will be charged on the door for the number arriving, not the number pre-booked. We accept cash, credit and debit cards (excluding American Express) and cheques. Please note cheques must be made payable to Sudeley Castle LLP.

We also accept company vouchers which must include a summary of the services you are paying for, the invoice address and invoicing email.

Talks/tours/catering: Final numbers need to be confirmed 14 days prior to the date of visit. Upon receipt of final numbers we will raise your invoice for you. Once you receive your invoice you will have 7 days to settle in full. This can be paid by card over the phone or by BACS transfer.

All fees are non-refundable and non-transferable. In addition, once an invoice has been requested by the client, it is non-amendable and the client will be liable for the full invoice total.



Notes for Tour Leaders

If it's looking like you are running behind schedule, please ring the Visitor Centre to let staff know on 01242 604 244.

On arrival, we advise that the group organiser/leader enters the Visitor Centre ahead of the main party to pay and 'check in'. A member of the Visitor Centre team will then board your coach to welcome you to the Castle, hand out maps and admit the remaining party. WCs are available in the Visitor Centre.

Looking for the perfect souvenir? Take advantage of the 20% discount on our guidebook - available to all group members – just £4 instead of £5.

We offer free familiarisation visit to tour organisers and teachers to help you plan your visit. Please get in touch to arrange yours.