



SUDELEY CASTLE
& GARDENS

Group Booking Information 2019

*Open daily from
4th March – 22nd December 2019
10am – 5pm
last admission 4pm*

Sudeley Castle & Gardens looks forward to welcoming you and your party

Situated in the Cotswold countryside, Sudeley Castle & Gardens offers 1000 years of royal history and is now home to Lady Ashcombe and her family.

On your visit, your group will have access to:

- The exhibition rooms, which were completely redesigned and refurbished in 2018
- The Castle rooms, which are still lived in by the family but open daily to our visitors
- Our ten award winning gardens
- St Mary's Church, restored by the Dent family in the Victorian times and includes the magnificent tomb of Queen Katherine Parr
- The Pheasantry which houses our collection of rare breed pheasants



Sudeley Castle with St Mary's Church and the Queens Garden

Admission Prices

(If you are booking a year in advance please note that prices are subject to change.)

We offer preferential rates for pre-booked groups of 15 people or more:

- Adult £12.50
- Child (3 – 15yrs) £4.50
- Under 3's Free
- Free admission is provided for group leaders/carers/teachers
- Free admission and £10 meal voucher for the coach driver

Enhance your visit with our talks and tours

Please note these must all be booked in advance, all prices exclude admission

The History of Sudeley Talk (seated) – 35mins (Mon – Sun)

If you would like something extra for your group we can offer a talk providing a brief history of Sudeley Castle with one of our expert guides. This provides you with the perfect introduction to your visit. There is also the opportunity to ask any questions your group may have. The History of Sudeley talk can be accompanied by refreshments (see below for details).

£5 per person (max. 60 people)

Please note that there are only two History of Sudeley talk slots per day between 10am and 11am. If you fail to arrive by 11am we may not be able to deliver your talk for you.

The Garden Tour – 1hr 30mins (Mon – Fri only)

Discover more about our 10 award winning gardens with a guided tour, providing some background history and pointing out features and plants of note. There will also be the opportunity to answer any questions.

£5 per person (max. 25 people)

Private Tour – 1hr (Mon – Sun)

A tour of the exterior of the Castle, focusing on the development of the buildings while providing a brief history and the opportunity to ask questions. This tour enables groups to get their bearings before heading in to explore the interior, it will also include a visit to St Mary's Church where Katherine Parr is buried. Please note this tour does not include the interior of the Castle or the gardens.

£10 per person (max. 25 people)

Bespoke Private Tour – 1hr 30mins (Mon – Sun)

Bespoke tour of both external and internal areas of the Castle, visitors can pick what they would like the tour to focus on and what they would like it to include – including specific themes and periods of history. There is also the opportunity to ask questions.

£20 per person (max. 15 people)

Art Tour – 1hr 30mins (Mon – Thursday, 2pm only)

Tour of the exclusive private rooms of the Castle, still lived in by the Dent-Brocklehurst family, and the impressive private art collection on display there.

Featuring work by van Dyck, Teniers and Rubens.

£25 per person (max. 15 people)

A non-refundable deposit of £25 is required for all talks and tours on booking

Guide Books

The Sudeley Castle guide book is available to your group for only £4 per copy (a 20% discount on the usual price of £5). The guide book contains a full 1000 year history of the Castle as well as information on the family and the Kings and Queens who have influenced Sudeley over the years.

Catering Options – refreshments on arrival

(If you are booking a year in advance please note that prices are subject to change.)

We can offer a range of food and beverage options to accompany your day out.

The following are served either in the Castle Kitchen Pantry, which adjoins the Visitor Centre - with gift shop and toilet facilities, or in the Castle Kitchen on the Castle Terrace. The Pantry is adjacent to the coach park and is a clean, modern and airy room which will comfortably seat 60 guests.

Tea, Coffee & Biscuits on arrival £3.50 per person
Freshly brewed tea and coffee and a variety of biscuits.

Cream tea on arrival £5.50 per person
Freshly brewed tea and coffee and freshly baked scones served with strawberry jam and clotted cream.

Both of our 'on arrival' options can be accompanied by a 'History of Sudeley' talk with one of our expert guides for an additional £5 per person. The talk lasts approximately 35 minutes and the guide will be happy to answer any questions about Sudeley and its history.



The Castle Kitchen Pantry

A non-refundable deposit of £50 is required on booking to secure your refreshments on arrival.

Catering Options – Lunches in the Castle Kitchen

Served every day 12 – 3pm Monday – Friday*

(If you are booking a year in advance please note that prices are subject to change.)

Option A - £6 per person

Selection of homemade sandwiches
Selection of crisps
Tea or coffee

Option B - £8.50 per person

Soup of the day
Selection of homemade sandwiches
Tea or coffee

Option C - £16.50 per person

A two course meal (main and dessert)
Hot and cold options available
Includes tea or coffee
- Seasonal menu available on request -

Option D – Cream Tea £5.50 per person

Cream tea
Selection of fruit and plain scones
Jam, clotted cream, butter
Tea or coffee



All of our lunches can be tailored to meet your dietary and allergen requirements.

***Please also note that the Castle Kitchen hot food service ends an hour earlier in the winter months, to fit with our reduced winter opening times.**

A non-refundable deposit of £100 is required on booking to secure your lunch order.

Booking Information

If you would like more information or would like to book a group visit please contact our Visitor Services Manager, Tess Hirst as follows:

By e-mail: tess.hirst@sudeley.org.uk

By telephone: 01242 602 308

We offer free familiarisation visits for group leaders and tour operators – please book these in with Tess.

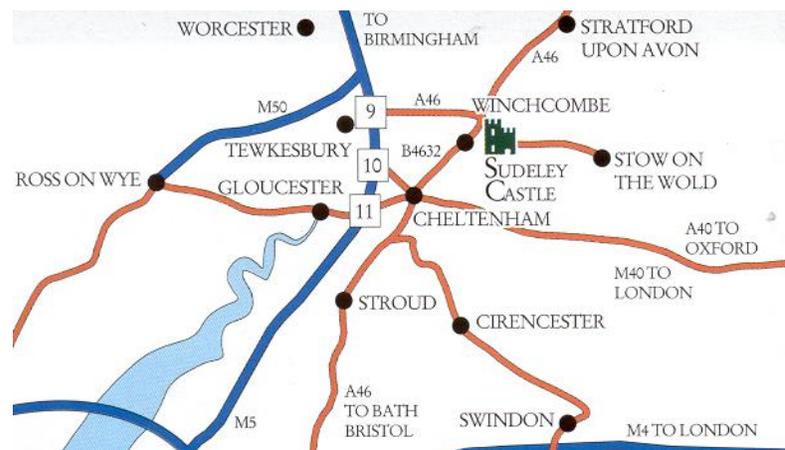
We require non-refundable deposits to be paid on the date of booking for the talks and tours, welcome refreshments and any pre-booked catering.

These can be paid by card over the phone or by sending a cheque in the post. We take your remaining payment on the day of your visit at the Visitor Centre and accept cash, credit and debit cards (excluding American Express), cheques and company vouchers - which **must include a summary of the services you are paying for and the contact details of your business**. We can provide a company voucher template if needed.

Please note cheques must be made payable to: Sudeley Castle LLP

Sudeley Castle is located in the heart of the Cotswold Hills with easy access from the M5, M4, M50 and A40. We have a large area reserved for coach parking adjacent to the Visitor Centre and provide full directions for your coach driver below and upon booking.

As the castle is an historic building, some areas have restricted access for those with mobility issues. A full copy of our accessibility statement can be found below, on our website or by e-mailing Tess Hirst using the email address above.



Access Statement

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Sudeley Castle is situated in the countryside of the Cotswold village Winchcombe. Sudeley has award winning gardens, exhibitions and family rooms on show within the Castle. The Castle is situated on a hill with a gradual approach.

The exhibitions are based over three floors within the Castle with no lift access. A Guide is within the exhibition who will be happy to answer any questions.

There is a circular route around the gardens that is wheelchair accessible although some visitors may require assistance from their companion. Paths are compacted stone, loose gravel or grassed.

Two manual wheelchairs are available at the Visitor Centre, please phone 01242 604244 to pre-book.

Both the Visitor Centre that houses the entrance and gift shop, and the Castle Kitchen, are on the ground floor and have step free access.

We look forward to welcoming you. If you have any queries or require any assistance please phone the Estate Office: 01242 602308 or Visitor Centre: 01242 604244 or email enquiries@sudeley.org.uk.

Limited Mobility Access

Car Parking – limited mobility car park is next to the Castle; please ask in the Visitor Centre on arrival.

Visitor Centre and Shop, Castle Kitchen, St Mary's Church and Pheasantry – are all accessible on ground level.

Exhibitions – the majority of exhibitions are on upper levels of the Castle without lift access and therefore not suitable for those with mobility difficulties.

Family Rooms – the ground floor rooms are accessed by 3 steps, currently without a handrail. The 1st floor level is up a staircase without lift access and is not suitable for those with mobility difficulties. All rooms are off narrow corridors.

Gardens – there is an accessible route throughout the gardens however some may need assistance. Paths are compacted stone, loose gravel or grassed.

Toilets – limited mobility toilets are situated at the Visitor Centre and by the Castle Kitchen in the Castle.

Pre-Arrival

Details of how to find us are on our website. Alternatively, you can plan your journey by car or public transport using www.traveline.info; simply enter your postcode and ours, which is GL54 5JD to get directions.

The closest train station is Cheltenham Spa which is approximately 10 miles away. From the station buses travel into Cheltenham town centre where you can then get the bus to Winchcombe. Alternatively, taxis are available to hire from the train station.

The nearest bus stop is on Winchcombe's High Street which is approximately a 15 minute walk to Sudeley Castle, some of which is up a steady gradient hill. For bus timetables please visit www.traveline.info and input our postcode.

The main entrance is down a narrow lane (Vineyard Street, off the High Street) with a height restricted entrance and a weight-restricted bridge. Large vehicles including coaches, minibuses and campervans should enter using our 'exit' gate by coming down Rushley Lane (off the High Street).

For more information please contact us on 01242 602308 or 01242 604244.

Car Parking and Arrival

There is ample free parking available on the site by the Visitor Centre. The car park surface is loose gravel lanes and grass verges.

Limited mobility car parking is available by the Castle; please ask at the Visitor Centre on arrival.

Coach parking is available next to the Visitor Centre.

Entrance into the Visitor Centre from the car park is on ground level with no steps and a wide doorway.

Main Entrance, Reception and Ticketing Area

The Visitor Centre is where you pay your admission fee and is on the ground level in the car park with step free, level access, throughout.

Entrance into the Castle grounds from the Visitor Centre has a very slight slope but no steps or handrail.

Once at the Castle there is an alternative route to the steps that is signposted. Two manual wheelchairs are available at the Visitor Centre, please phone 01242 604244 to pre-book.

Attraction (displays, exhibits, rides etc.)

Exhibitions over 3-floors within the Castle and in the grounds with no lift access. Award-winning gardens with feature gardens including The Queens Garden, Secret Garden and Herb Garden Walk.

Some of the family's private rooms are now open to visitors including the Library, Morning Room and Chandos Bedroom. Access to the ground floor rooms is by 3 steps with no hand-rail and the 1st floor has no lift access.

St Mary's Church in which Katherine Parr, Henry VIII's 6th wife, is entombed and some Sunday services take place. The Church is accessible.

Pheasantry with rare breeds of pheasants is accessible.

The Castle Kitchen is on the Castle Terrace and sells a selection of hot and cold food and beverages. The Castle Kitchen and outside seating area are accessible.

An adventure playground with a huge wooden fort, slide and zip wire set in a family picnic area. The adventure playground area is accessed by a large wooden bridge – this is accessible to wheelchair users and pushchairs. The fort itself includes ladders and has several levels so would not be recommended to visitors with limited mobility.

Public Toilets

Public toilets are available at the Visitor Centre and by the Castle Kitchen in the Castle, both on ground level.

Limited mobility toilets are in the Visitor Centre and by the Castle Kitchen in the Castle and includes an emergency pull cord. Baby changing facilities are available in both of the limited mobility toilets.

Catering

The Castle Kitchen is situated on the ground floor with no step access.

A selection of hot and cold food and beverages are available.

Table booking is available for larger parties. Please contact us for details.

Additional Information

Regrettably no dogs or pets allowed on site, only service dogs.

Contact Information

Address - Sudeley Castle, Winchcombe, Gloucestershire, GL54 5JD

Telephone - Estate Office: 01242 602308 or Visitor Centre: 01242 604244

Website - www.sudeleycastle.co.uk



SUDELEY CASTLE
& GARDENS

NOTICE TO COACH DRIVERS

PLEASE DO NOT ENTER THE CASTLE VIA THE MAIN ENTRANCE (VINEYARD STREET) BECAUSE IT IS DIFFICULT TO NAVIGATE PARKED CARS AND WE HAVE A WEIGHT RESTRICTION BRIDGE.

**YOU WILL NEED TO ENTER THE CASTLE THROUGH OUR EXIT.
PLEASE SEE THE DIRECTIONS BELOW.**

From Toddington on the B4632 turn left into Rushley Lane just as you enter Winchcombe (straight after the 30 mph signs). At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

From Cheltenham on the B4632 turn right into Rushley Lane, immediately before the national speed limit signs as you are leaving Winchcombe. At the top of Rushley Lane you will look directly at the North Lodge Gate House, turn right into Castle Street then immediately left into the Coach Entrance (marked exit).

Or please follow the route from Guiting Power down Castle Street/Campden Lane and turn left into the Coach Entrance after the North Lodge Gate House (marked exit).

PLEASE NOTE: CASTLE STREET IS NOT SUITABLE FOR COACHES WHEN APPROACHED FROM HIGH STREET, WINCHCOMBE.

EXITING: Please DO NOT TURN LEFT at the exit.

For Winchcombe, turn right then immediately left.
You may also want to use your ferry lift at the exit.

Thank you
Sudeley Castle
Estate Office